

## Pharmacy

- Albert I' Pharmacy, Boulevard Leopold II 256, Oostduinkerke-Bad (Tel. +32 (0) 58 51 16 60)

- Pharmacy 'Pharveda', Boulevard Leopold II, Oostduinkerke-Dorp (Tel. +32 (0) 58 51 33 34)

Both pharmacies are closed on Saturday afternoons and Sundays. For a pharmacy open on Saturday afternoon please refer to:

- Pharmacy 'Romapharm', Zeelaan 62, Koksijde-Bad (Tel. +32(0) 58 51 24 51)

- Pharmacy on duty: +32 (0) 900 10 500

## Payments

You can pay with Bancontact, Mastercard, Visa, Apple Pay, Vlaanderen Vakantieland and cash.

We only receive euros.

## Card - Stop

In case of theft or loss of your credit card call +32 (0) 70/344.344 .

## Check - out

May we ask you to vacate your room before 11 am on departure.

### Doctor

For an appointment with a doctor in the neighborhood, please contact the reception or the doctor himself :

- Medico Oostduinkerke, Fabiolaplein 13, Oostduinkerke: Tel. 058/51.32.26

- GP on call : +32 (0) 58 51 78 68 (Saturday 8am to Monday 8am)

## Electricity

For electricity in your room, please place one of your room keys in the white card holder next to the entrance door. When you leave your room, we ask you to remove this room key from the white card holder.

## Bikes

You can rent bicycles at Fietsen Vanneuville, Boulevard Albert I 107 in Oostduinkerke, located about 250 m from the hotel. You can also rent a bike at the hotel (reservation min. 1 day in advance).

## Indoor playgrounds

\* Kids World (Sun Parks)

Polderstraat 158 - 8670 Oostduinkerke

\* Riko Oostduinkerke

Boulevard Leopold II 162 - 8670 Oostduinkerke

## Internet

To connect to the free wireless network:  
go to the 'Hotel Hof ter Duinen\*\*\*'.

Password: weloveourguests

You will be connected automatically.

## Hairdresser

For an appointment, please contact the reception desk or call the numbers below:

- Salon New Look, Leopold II Laan 221, Oostduinkerke-Bad (Tel. +32 (0) 58 51 17 56)

- Salon Savagan, Albert I Laan 49, Oostduinkerke-Bad (Tel. +32 (0) 58 51 22 09)

## Coffee and Tea Facilities

All superior rooms are equipped with their own coffee & tea facilities. These are completely free of charge and are replenished daily.

## Coastal Tram

The mode of transportation for summer travel by the sea is the Coastal Tram. With 69 stops along the coast, there is always a stop nearby and you never have to walk far.

The streetcar stop in front of the hotel is called "Oostduinkerke Duinpark. All year round you can count on a connection every 20 minutes. During Belgian school vacations, you can count on a connection every 10, 15 minutes.

You can buy a streetcar ticket at Proxi Delhaize or at the stop in Oostduinkerke Bad.

You can also buy a ticket with your cell phone if you have a Belgian mobile number. SMS:

DL to 4884 = € 2.5 = 1 ride of 1 hour

DLD to 4884 = € 7.5 = 24 hours unlimited travel with De Lijn

Remember, even towards vulnerable road users (pedestrians, cyclists and motorcyclists) the streetcar always has the right of way. Even where there is a crosswalk, the streetcar has priority. A crosswalk only indicates where to cross, but does not give automatic priority. The opening and closing of streetcar doors is automatic and without driver intervention. It is the passenger who presses the button at the stop to open the doors; closing them is automatic. The closing of the doors is always accompanied by a sound signal.

View the route planner at <https://www.delijn.be/nl/kusttram>

## Newspapers and magazines

You can check the newspaper "Het Laatste Nieuws" and several other booklets in our salon. There are several newspaper and magazine stores in the center of Oostduinkerke:

- 'Unex' - Leopold II Laan 235 (Oostduinkerke-bad)
- Press Shop - Leopold II Avenue 29 (Oostduinkerke-village)

## Medical Aid

To this center one addresses all emergency calls for urgent medical assistance (illness at home, accident at home, traffic accident with injuries, work accident, urgent childbirth, ...); as well as all emergency calls for urgent fire assistance (fire, flood, disaster, ...). Number 112 .

## Mini Bar

The mini bar is replenished daily. You can find the form with the prices in the mini bar. May we ask you to note down your consumptions during your stay and hand in the form at the reception when you check out.

## Night door

Provided that you use your room key, you can enter and exit 24/24 through the glass door on the side of the building (floor '0').

## Emergency

In case of emergency, stay calm and alert and notify the reception desk first via the number '11'. Review the safety instructions on your room door. All rooms are equipped with fire detectors, on each floor you will have fire alarms, fire hoses and fire extinguishers.

If the fire alarm keeps ringing constantly, you are required to leave the building through the nearest exit panels. In this case, it is forbidden to use the elevator.

Reception : 11. In your absence, all calls to reception will be transferred to our cell phone. In case of emergency, you can also reach us at night on + 32 (0) 477 43 61 91 or +32 (0) 0470 26 16 04.

## Breakfast

The breakfast buffet is provided daily in our breakfast room, the room is at your disposal from 8am to 10am. Please note that most Saturdays the room must be vacated by 10:15 at the latest due to the start of syndic meetings.

## Public swimming pools

- Municipal swimming pool in Nieuwpoort

The visitor has a 25-meter pool, an instruction pool, a children's pool with fountain and slide, a large whirlpool for 10 people (free), 2 duo whirlpools (€1 for 10 min), slide with light effects and separate landing pool, anti-drowning system, sunbathing area with loungers (free).

Stationslaan (Leopold II park)  
8620 Nieuwpoort  
Tel. +32 (0)58 233 888

- Outdoor swimming pool Zeedijk at Oostduinkerke

Completely new open air swimming pool at 10 minutes steps from the hotel, in the middle of the sea dyke, on the beach. The pool is open daily from June 29 to September 4.

- Municipal swimming pool 'Hoge Blekker' at Oostduinkerke

The visitor has a 25-meter pool, an instruction pool, 3 children's pools with spray figures, 4 duo whirlpools with aroma selection, a star slide with separate landing zone and a white-water course connected to the outdoor pool via a tunnel.

Swimming & leisure pool Hoge Blekker

Pylyserlaan 32  
8670 Koksijde  
Tel. +32 (0)58 51 27 08

- SunParks at Oostduinkerke

A whole day of water fun with wave pool, water slides, a children's pool, jet streams, whirlpools and outdoor pool. For the more daring there is the 'Black Hole' slide in the dark with light and sound effects.

SunParks Oostduinkerke  
Kinderlaan  
8670 Oostduinkerke  
Tel. +32 (0)58 23 73 11

- Plopsaqua in De Panne

Plopsaqua is a top water park with state of the art facilities. The water park is located on the same domain as the amusement park Plopsaland De Panne and the Plopsa Theater. Plopsaqua opened on March 22, 2015 and is fully themed in Wickie the Viking style.

Plopsaqua De Panne  
De Pannelaan 68  
8660 De Panne  
Tel +32(0)58/42.02.02

## Parking

The parking around the hotel is free and free to use with parking tickets available at the reception desk. A deposit of 20 euros per parking ticket is required. The hotel is not responsible for damage and/or theft.

## Police

Police West Coast  
Ter Duinenlaan 34a  
8670 Koksijde  
Tel. +32 (0) 58 533 000

All emergency calls for urgent police assistance are directed to this center. By using the direct number of Police Zone Westkust, you will always be assisted by a police officer of the zone. For the whole of Belgium, the number 101 . For urgent medical assistance call 100 .

# Restaurant

Our hotel has a brand new restaurant Bistronomie Eglantier. The restaurant was completely restyled by top designer Lieven Musschoot (including Pure C by Sergio Herman, the Kafedraal).

At Bistronomie Eglantier you can dine pleasantly and informally in a trendy and contemporary setting. Here the coziness of a bistro meets a cuisine with just that little bit more. The excellent value for money, obtained through the use of daily fresh products, expertise and passion for the profession, has attracted gourmets for years. In addition to the fixed menu, numerous suggestions are offered. The little ones have also been thought of with an extensive children's menu. Here you come to enjoy!

Our approach: We have deliberately chosen the success formula "Bistronomy".

So you can choose between one dish or in addition opt for an extensive fine meal, always prepared with daily fresh products. The refined beer and wine list allows you to take your dish to an even higher level. In addition, the assortment of Gins, Vodkas, Rums, Whiskies & digestives is impressive.

Atmosphere: Hip & trendy in a soothing & casual atmosphere.

Terrace: Be sure to come and enjoy our south-facing terrace with Italian designer furniture by Kristalia.

Closing Days: Monday & Tuesday (during the year). Open on Tuesday evenings during Belgian school vacations (subject to exceptions).

Kitchen opening hours:

Arrival LUNCH : 11h45 - 13h30

Arrival DINER : 18h00 - 20h00 (arrival Saturday evening until 21h00, Sunday until 19h30)

RESERVATION RECOMMENDED

# Sauna

Private Sauna Aquarelle is one of our many assets you can use as a guest. You will completely relax in an environment of bubbling water, warmth and relaxing music & aromas.

The relaxation room is only available for private use and upon reservation.

You can use the following facilities:

- \* Hot-Stone Sauna with ergonomic couches, with aromatherapy 85 °C
- \* Turkish steam bath in mosaic with eucalyptus aromatherapy 45 °C
- \* Spacious jacuzzi bath 38 °C with twinkling starry sky
- \* Dark relaxation room with color therapy starry sky
- \* Niche with double infrared radiation
- \* Salt cave Himalya stones
- \* Large footbath
- \* Separate room with solarium
- \* 2 Rain showers, separate toilet, hair dryer
- \* Spacious sitting area and TV
- \* Refrigerator and freezer with refreshing drinks or cooling snacks

You can set your own atmosphere, music and light intensity by means of a simple home automation system. Our renewed relaxation area "Aquarelle" becomes a must for anyone who wants to enjoy healthy rest and relaxation in a unique and original way.

Towels and bathrobes are always included.

For prices & reservations, see [www.sauna-aquarelle.be](http://www.sauna-aquarelle.be)

Private use of the entire relaxation room with all facilities for 2 hours.

## Safe

All hotel rooms have a safe. If this safe is closed on arrival, please contact the reception desk at the number '11'. The hotel is not responsible for theft or loss of goods.

### Dentist

For an appointment with a nearby dentist, please contact the reception desk or directly with the dentist himself.

- Mme. K. Germonpre, Albert I Laan 64, Oostduinkerke-Bad (Tel. +32 (0) 58 51 60 51)

- Mr. S. Steverlynck, Leopold II Laan 39, Oostduinkerke-Dorp (Tel. +32 (0) 58 51 67 22)

- Mr. P. Verstraete, Polderstraat 46, Oostduinkerke-Dorp (Tel. +32 (0) 58 51 50 27)

- Dentist on duty : + 32 (0) 90 33 99 69

## Cab

You can request a cab at the hotel reception or on the following numbers:

- Cab MNC : + 32 (0) 475 68 03 11

- Cab 58 : + 32 (0) 058 51 58 58

## Telephone

In case of emergency you can also reach us at night on

+ 32 (0) 477 43 61 91 Guillaume Derhille

+ 32 (0) 479 60 42 38 Stephane Derhille

## Alarm clock

We do not offer a service for this.

## Hospitals

- Veurne: AZ West, Ieperse Steenweg 100, 8630 Veurne (Tel. +32 (0) 58 333 111)

Take the E40 in the direction of France (De Panne). The AZ Sint-Augustinus Veurne is close to exit 1a of the E40 Brussels-Coast. Immediately after exit 1a you come to a traffic circle. Turn right and at the next traffic circle (200 m further) turn left. Another 200 m further you will find the AZ Sint-Augustinus Veurne on your right.

- Ostend: AZ Damiaan (Campus Sint-Jozef), Nieuwpoortsesteenweg 59, Ostend  
(Tel. +32 (0) 59 55 30 40)

- Ostend: AZ Damiaan (Campus H. Hart), Gouweloozestraat 100, Ostend  
(Tel. +32 (0) 59 55 72 30)